

# Raising Standards: A Hidden Truth

By Maureen Tazzioli

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In today's global economy, hundreds of highly skilled and trained professional administrators are choosing to raise standards by supporting solidified organizational strategies and main objectives congruent with maintaining a high degree of excellence.

Recognizing key areas influencing daily communications and subsequent productivity levels, these astute professionals are learning to defuse potential dangers associated with inappropriate communications frequently disguised as innocent comments or opinions.

Leading the way to establish a new criterion for workplace communications, administrative professionals understand the importance of implementing a guideline. Differentiating the acceptable from that of the inappropriate, is viewed by them as an essential responsibility for all levels of management.

Adhering to such an ideal begins with the I.A.A.P. Core Values of integrity, respect, adaptability, communication and commitment.

Moving in this direction will take some time, however, with constant attention and a willingness to apply purpose driven steps, great results can happen when you choose to Be the One.

1. *Be the One* to wait before speaking – Contrary to what some may believe an interruption can be viewed as an act of immaturity whereby the information, when finally shared, may lose its value and degree of importance, resulting in a possible cost to both the individual and the organization. Applying a little patience before speaking out loud provides an opportunity for listening ears to be attentive to all that will be shared.
2. *Be the One* to react graciously – When unexpected situations arise and daily tasks pile up, schedules and 'to do lists' can become increasingly more difficult to manage. With a humbling heart it is wise to remember that in times like these hidden truths about ourselves and those we work with are evidenced by the way we choose to react to things as they unfold. Learning to react graciously can become the foundational platform required in order to strengthen our leadership skills.
3. *Be the One* that is focused on the outcome – When situations arise and people instantly engage in a conversation based upon opinions, speculations and judgements, solutions that could have resulted in a timely fashion, will more than likely be hindered or delayed. Those with insight and wisdom wait patiently, knowing that time, as a valuable resource, can be used more efficiently when securing the success of the organization.

Deep within an organization lays a predominant core structure that is defined by its current standards and degree of normalcy. Alone in its operation, a true influencer may not hold an authoritative position, but rather decides to "be the one" influencing change by applying higher standards.

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The Maureen Tazzioli Executive Corporation promotes the importance of raising standards to influence positive change. For information on how you can involve Maureen at your next event, please phone: 1.587.408.8445 or email her at: [Maureen.RaisingStandards@gmail.com](mailto:Maureen.RaisingStandards@gmail.com) or visit [www.maurentazzioli.com](http://www.maurentazzioli.com). This article is reprinted with the author's permission.